

Samick one year warranty

Warranty Time Period

Samick warrants its guitars to be free from defects in materials and workmanship for one (1) year from the original purchase date, subject to the limitations contained herein.

Warranty Coverage

Samick guitars are warranted to be free from defects in material and workmanship from the date of purchase to the original owner when purchased from an authorized Samick Guitar's dealer. Samick will repair or replace, at its option, any Samick instrument or part thereof which is found by Samick to be defective. Samick reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available.

How to obtain warranty service

In the event your instrument requires warranty service, please notify your nearest authorized Samick Guitar dealer as soon as possible. The dealer will contact Samick for authorization to return the instrument to their U.S. headquarters. The dealer or owner must ship the instrument freight and insurance prepaid. **No instrument should be returned to Samick without prior authorization, and a return authorization number (RA#). When returning an instrument, a copy of the original dated sales receipt establishing proof of purchase must be sent with the instrument.**

This warranty does not cover

1. Improper installation, maintenance, or repair, including tuning, neck and bridge adjustments, set up, or string replacement. (Tuning and neck and bridge adjustments are considered part of normal dealer preparation).
2. Abnormal strain, neglect, negligence, misuse, accidental damage, abuse, modification, exposure to extremes in relative humidity (**a humidifier is strongly recommended for all Samick acoustic guitars**), temperature or sun light, or defects due to natural aging.
3. Any instrument that has been altered or modified in any way or upon which the serial number has been tampered with or altered.
4. Improper maintenance, repair or service by unauthorized or unqualified persons.
5. Application of article or chemical materials to the finish and/or other components of the instrument.
6. Repair with other than genuine Samick parts or parts of similar quality and composition.
7. The subjective issue of tonal characteristics.
8. Shipping damage of any kind.
9. Normal wear and tear (i.e., worn frets, worn machine heads, worn plating, string replacement, scratched pick guards, damage from accessories [straps, etc.], or damages to or discoloration of the instrument finish for any reason.
10. Freight charges to Samick for customer-owned goods.
11. Claims by anyone other than the registered owner.

Limitations and disclosures

In the event your new Samick instrument is judged by Samick to be defective, your sole remedy shall be the repair or replacement as stated in this warranty.

Under no circumstances shall Samick be liable for any loss or damage, direct or indirect, incidental or consequential, arising out of the use of inability to use the instrument. In states that do not allow, the exclusions may not apply. This warranty provides you with specific legal rights which may vary from state to state. Warranty service is limited to the contiguous United States of America.

THIS IS THE ONLY WARRANTY WHICH SAMICK MAKES WITH RESPECT TO THE INSTRUMENT, AND IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES, STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSONS OR FIRMS. ANY IMPLIED WARRANTY APPLICABLE TO THE INSTRUMENTS, INCLUDING THE WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATIONS OF THIS EXPRESS WARRANTY.